

Who do I contact for help?

If you are...

Faculty or a Student

Unizin coordinates with your institution's Help Desk to ensure an efficient and responsive workflow. In most cases, your institution is the first source of support. This institution-level support will complement all other Help Desk support the institution already provides faculty and student users. Your first stop for any help should be with your institution's Help Desk. Any support requests sent directly to Unizin may be forwarded to your institution's Help Desk for triage.

Staff or Help Desk

As sponsors of a Unizin solution locally or as a member of the Help Desk, you may need to reach out to Unizin for assistance. Please create an account and file a ticket in our [Ticketing System](#).